



Privacy Policy

Introduction

AG Caller is a CRM-based contact management and voice-over-internet calling service providing company that has been incorporated in 2021 at 13 Floor, Skyline Plaza 3, Golf City, Lucknow, Uttar Pradesh 226030. We collect user data and this Privacy Policy shows how we collect, store, manage and share your personal information. The term such as “We” / “Us” / “Our” / “Company” individually and collectively refer to the <https://agcaller.com/> hereinafter referred to as “SELLER” and the terms “You” / “Your” / “Yourself” refer to the buyer of our Services / Product, hereinafter refer to the “Buyer” or “User”.

This Privacy Policy is a legal document between Buyer and the Seller. Once you provide your consent or click on the ‘I Accept’ button on our mobile app or website, this Privacy Policy will be in effect. We suggest you read this document carefully; by using our mobile app, you agree with our Privacy Policy. However, in case you do not agree with our Privacy Policy, you may not be able to use our mobile app.

User Information

To start using our services via app or website, you are asked to provide certain information for the account creation process namely, your name, email address, gender, age, PIN code, credit card or debit card details, medical records, history, biometric information, password, occupation, interests, etc.

The information submitted by the buyers gives us an option to improve the performance and website experience. All the information that we collect from you is to regulate our services and prevent fraud. And, we may use the personal information to maintain, protect and improve its services (including advertising services) and for the development of new services.

The mentioned information will not be considered sensitive and it will be freely available and accessible in the public domains under the RTI Act, 2005 or other laws for the time being in force.

Cookies

To improve the performance of the AG Caller mobile app or website, we may use cookies or similar electronic tools to collect the user data to assign each buyer a unique, random number as a user identification to understand the user's interests. The cookies are the small pieces of the information that are stored on your device and when you visit our website or use the AG Caller mobile, this data is automatically shared with us.

It may include your personally identifiable information or non-personally identifiable information. It's all your choice whether you want to accept the cookies or not. However, if you do not provide your consent to the cookies, you may not be able to access our services. AG Caller mobile app or website might collect the IP addresses and other information about the device. We collect the device information to calculate traffic within our website and understand the geographic location of our visitors.

Third-Party or Affiliates

AG Caller may share the collected information with third parties or other apps/sites. We do so to provide you with the best experience and new services. Sometimes we may share your personal information with our affiliates or those organizations who provide services on our behalf. The data may be shared with the advertisement service providers. However, we do not sell or disclose your information without your consent. Your data may also be shared with the court or governmental agencies for verification of identity, prevention, detection, and investigation including cyber incidents, or the prosecution and punishments against the crime.

Information Security

We follow the appropriate security measures to block unauthorized access, disclosure, or destruction of data. This includes the reviewal of the data collection, storage, and processing practices. AG Caller mobile app and website are equipped with advanced security technologies such as a firewall and secure socket layer. All the data that we collect from you is safely stored on a secured server behind a firewall. No one can't access this server without our permission. However, we never guarantee that your information cannot be intercepted.

We make it clear that we can make a change in our policy whenever we will feel the need to do. However, we confirm that any update or change to this Privacy Policy will never be made without taking your consent.

Contact Information

If you are not clear with this Privacy Policy, you can connect with us via call, email, or by visiting our office. Our contact information is as follows:

Office Address: 13th Floor, Skyline Plaza 1, Golf City, Lucknow, Uttar Pradesh, 226030

Email: info@agcaller.com

Mobile Number: +918979011991